



Customer Service Ambassador

Inspire and Engage everyone to experience the joy of creating and living in beautiful outdoor spaces

The Role:

Are you a big personality, who loves to act and tell a story to customers to bring their engagement in? If the answer is yes, then this role is for you! We are looking for BBQ, Plant or Food enthusiasts, who can help with promotional event within the business. This role is an ADHOC vacancy, on a 0 hours contract or self employed, helping out departments with their events. There are 5 roles available: 2x BBQ enthusiasts, 2x Plant enthusiasts, and 1x Food enthusiast.

The Ideal Candidate Needs:

- Either has knowledge in BBQs, Plants, or Food.
- Has experience working with BBQs, Plants or Food
- Must strong communication skills to effectively interact with a variety of customers.
- Will thrive in working in a potentially busy environment.
- Will be well presented, outgoing and friendly.
- Has a confident and outgoing demeanour, with the ability to engage with customers.
- A desire to constantly improve the customer service of the business.
- Willingness to collaborate with team members.

Responsibilities:

- Assisting with promotional activities within the business, assisting with either Outdoor Living, Plants, or the Farm Shop or Restaurant.
- Interacting with customers in a friendly and welcoming manner, whilst also being passionate and excited to get the customers involved.
- Serve as a brand ambassador, embodying the company values.
- Pushing your enthusiasm for the products, onto the customers.
- Working closely with colleagues to coordinate events, maintain a tidy and organised event space, and provide support as needed.
- Be available to work on an ADHOC basis, including weekends, depending on the event schedules and the business needs.

Benefits:

- Rate of pay at £12.75 per hour.
- Staff discount throughout the store; including the restaurant and Farm Shop, after the satisfactory completion of your probation*.
- Work-life balance.
- Eligible for company pension*
- Free parking on site.
- Employee Assistance Programme*
- Working alongside like-minded individuals in a fun but professional environment of a family-run business.

Apply here: <https://forms.office.com/e/aA2DVjD1D8>

***Only applicable if on a contract from the company (not if you are self-employed)**