



Job Title:
Department:

Temporary Outdoor Living Supervisor
Retail – Outdoor Living

Inspire and Engage everyone to experience the joy of creating and living in beautiful outdoor spaces

The Role

Do you want to join a team that is supportive and fun? This role offers variety and allows you the opportunity to deal with a wide range of areas in the shop and learn a lot of skills.

This vacancy is for **full-time work to be worked flexibly, 5 days a week, on a temporary contract.**

To be able to give general support for the shop's retail operations, this role is suitable for all experience levels, full training will be provided.

The role is primarily based on our outdoor living department.

The ideal candidate needs

- Customer service experience is desirable but not essential
- Enthusiastic about sales
- Team management experience is desirable but not essential
- Be willing to work weekends and bank holidays
- Eager to look for continuous improvements
- Should take pride in the work you do
- Consistently act in line with 'Our Values' and behaviors, to help develop the team's growth
- Take responsibility for your own H&S and site fire safety at all times
- Deliver the Company retail standards consistently
- To be well-presented, outgoing, and friendly
- To have a passion for working in a busy environment
- To have a good attitude to cover a range of tasks
- To be able to communicate with a variety of customers
- Previous experience working in a similar role is beneficial but not essential

The Responsibilities

- The smooth running of the department in the managers absence using trust, diligence and discipline.
- Ensuring all measures are put in place and followed to minimise theft.
- Prioritising tasks and meeting deadlines.
- Identifying and dealing with all issues relating to stock or your team quickly and efficiently.

- Monitoring on-going operations and resolving issues promptly
- Ensuring all customers and colleagues are dealt with in a knowledgeable, respectful and attentive fashion.
- Organising and managing stock relevant to your department
- Identifying opportunities to improve sales with good value, high quality, consistent and unique products.
- Identifying and reporting maintenance issues in your department.
- Identify and reporting H,S&E issues.
- Contributing to the smooth running of promotions or events
- Looking after all the Company fixtures and fittings
- Looking after Company Property including, but not limited to, machinery, equipment, retail stock and non-retail items for colleague use
- Empowering and developing yourself to your full potential with initiative and training
- Developing your team to their full potential as instructed
- Keeping the Manager and Directors informed of all relevant issues.
- Supporting other areas of the business when required.

Benefits

- Staff discount throughout the store; including restaurant and Farmshop
- Work-life balance
- Company Pension
- Free parking on site
- Employee Assistance Programme
- One day off for your birthday after 2 years' service
- Working alongside like-minded individuals in a fun but professional environment of a family-run business

If you are interested in this role, please complete the application on the website. We will be in touch if you are short-listed. Only shortlisted candidates will be responded to.

